## CIT-C-NET Local Government Internet Solutions

How does **your** current website match up to what it could (or should) be?

| FEATURE   | Cit-e-Net<br>Solution | Your<br>Current<br>Website |
|---|-----------------------|----------------------------|
| DESIGN:   |                       |                            |
| MODULAR STRUCTURE   | YES                   | ?                          |
| DATABASE  | YES                   | ?                          |
| EASY & QUICK TO IMPLEMENT   | YES                   | ?                          |
| EASE-OF-MANAGEMENT:   |                       |                            |
| CONTENT ENTRY & MANAGEMENT (by the users)   | YES                   | ?                          |
| SELF-UPDATE CAPABILITY (date management functions)  | YES                   | ?                          |
| NON-PROGRAMMER EASE-OF-USE (no programming knowledge required)  | YES                   | ?                          |
| SECURED ADMINISTRATION ACCESS (userid & password)   | YES                   | ?                          |
| SECURED-VIEWING ACCESS (enable members-only website section viewing)  | YES                   | ?                          |
| SERVICE REQUEST & WORK ORDER MANAGEMENT   | YES                   | ?                          |
| FORMS:  |                       |                            |
| STANDARD PDF-TYPE FORMS   | YES                   | ?                          |
| ELECTRONIC FORMS  | YES                   | ?                          |
| ON-LINE SUBMISSION  | YES                   | ?                          |
| INTERACTIVE:  |                       |                            |
| MANAGED DISCUSSION FORUM  | YES                   | ?                          |
| SERVICE REQUESTS  | YES                   | ?                          |
| EVENTS SUBMISSIONS  | YES                   | ?                          |
| VOLUNTEERS  | YES                   | ?                          |
| POLICE REPORT   | YES                   | ?                          |
| OTHER INTERACTIVE APPLICATIONS  | YES                   | ?                          |
| PAYMENTS ON-LINE:   |                       |                            |
| PROPERTY TAX / SCHOOL TAX / POLICE REPORTS  | YES                   | ?                          |
| DIRECT PAYMENT (USER-TOWN -TOWN'S BANK)   | YES                   | ?                          |
| ELECTRONIC FORMS ON-LINE SUBMISSION   | YES                   | ?                          |
| ON-LINE PAYMENT CAPABILITY  | YES                   | ?                          |
| MANAGEMENT TOOL:  |                       |                            |
| CAPTURE / QUERY / ANALYZE DATA  | YES                   | ?                          |
| TECHNICAL SUPPORT:  |                       |                            |
| ON-LINE CLIENT USER HELP  | YES                   | ?                          |
| ON-LINE CLIENT USER FORUM   | YES                   | ?                          |
| ON-GOING APPLICATION ENHANCEMENTS   | YES                   | ?                          |
| ON-GOING NEW APPLICATION DEVELOPMENT  | YES                   | ?                          |
| EXPANDABILITY:  |                       |                            |
| EASY / QUICK / INEXPENSIVE TO EXPAND  | YES                   | ?                          |
| CLIENT USERS & NON-PROGRAMMERS CAN EXPAND THE WEBSITE (create & add webpages without programming knowledge) | YES                   | ?                          |